

Tech Tip Tuesday—June 7, 2016

by David Hirsch

LiveryCoach.net Please note that in this and future Tech Tips, the screen shots and descriptions will all be from LiveryCoach.net, the new version of Livery Coach. Some of the tips we mention will also apply to the older “VB6” version. We will try to point out which tips only apply to LiveryCoach.net. If you aren’t already running LiveryCoach.net, please contact support@liverycoach.com to schedule your update. Note that there will be no more enhancements to Livery Coach VB6, and support will end at the end of this year.

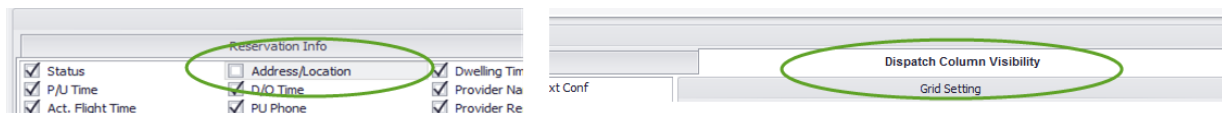
Dispatch Grid – Address/Location vs Pickup Address and DropOff Address

The dispatch grid has a column for “Address/Location” which shows the zone codes or city codes for the pickup and dropoff, along with the addresses of the pickup and dropoff, all in one long line.

Address/Location
(DelCo:PHL) P/U: Smith Residence- 1000 W Main Street Media; D/O: Phila. Intl Airport - ...
(FRA55:) P/U: Sheraton Great Valley- 707 Lancaster Ave Frazer; D/O: Inn at Leola Villa...
(MAL55:WES80) P/U: Residence- 10 Pine Road Malvern; D/O: SS Simon and Jude- Rt. 3 ...
(PHL:422C) P/U: Phila. Intl Airport - PHL- AA 598 @ 10:14 PM From LAX -See Notes No ...

This column was designed a long, long time ago. It is hard to read, and rarely can anyone devote enough column width to actually read the whole column. As a result, we do not recommend using it, and instead suggest that you disable it from viewing.

Columns you do not want to appear can just be unchecked from the Dispatch Column Visibility tab at the bottom of the Dispatch Grid



Instead, there are separate columns for Pickup Address and Dropoff Address. We recommend using these columns instead—simply drag them to where you want them to appear on the dispatch grid, and click save. You can also size them independently. Doesn’t that look better?

Pickup Location	Dropoff Location
Smith Residence - 1000 W Mai...	PHL - AA 454 (TO PHX)
Sheraton Great Valley - 707 L...	Inn at Leola Village - 36 Debor...
Residence - 10 Pine Road , M...	SS Simon and Jude - Rt. 3 and ...
PHL - AA 598 (FM LAX)	Jones Residence - 100 Main S...